

SENTRIGUARD® LOCKBOX



Designed to withstand just about anything – our lockbox has the highest security rating in the world. Independently tested and approved attack rating.

SHOWING SERVICE



Navigate Your Showings with Ease

View Showings Details

EXPERIENCE MANAGEMENT



SentiLock's experience management solutions includes a suite of mobile apps that seamlessly engage agents, buyers, sellers, and contractors.

INNOVATIONS



Partnering with customers to support not only onboarding and deployment, but helping post implementation with reliable high quality customer support throughout the entire customer journey.



SentiLock always looks for ways to innovate and improve the quality, engineering, and design of our products and solutions. We also operate from a position of how our company can be ecofriendly and provide sustainability efforts that positive affect our world's carbon footprint.

• Long Battery Life

• Continued Innovation

• Top Safety Rating

• NAR Connection

• Service & Experience

• Quality Manufacturing & Engineering

SENTRICONNECT® CLIENT CONNECT



► All-in-one integrated lockbox, showing service, and experience management solutions.

► Spend less time and do more.

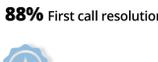
► Peace of mind and minimized daily disruptions for your listing clients.

ENGAGEMENT

22 Seconds average answering speed

96% Customer satisfaction

88% First call resolutions*



*A SUPPORT DEPARTMENT RECORD



EXCLUSIVE PARTNERSHIPS



NAR's Official Lockbox Solution

15%

GROWTH

23

NEW CUSTOMERS

96%

CUSTOMER SATISFACTION

93,987

AGENTS ARE USING THE AGENT SAFETY FEATURE

VALUES

To us, our core values are not lip service. Our relentless pursuit to be customer focused innovative, passionate, resilient, intelligent, and trustworthy guides our every move.



Intelligent



Customer Focused



Trustworthy



Resilient



Innovative



Passionate



Accountability

WE SERVE



Agents



Brokers



Associations

CORE BUSINESS

AGENTS, BROKERS, MLSs & ASSOCIATIONS

400k+

REALTORS®

Official Lockbox Solution for the National Association of REALTORS®

10m+

HOME SALES ENABLED

With security, convenience and reliability

96%

CUSTOMER SUPPORT SATISFACTION

22 - second average call wait time

ACCESS SOLUTIONS



SENTRIGUARD® LOCKBOX

1,300,000 Lockboxes in the field

12 Full upgrades completed

23 Contract extensions signed

SENTRIKEY SHOWING SERVICE®

The first and only combined solution for managing showings, customer experience, and property access.



VALUE

We create world-class customer experiences and deliver the most innovative technology, providing a world of access in a secure way.



SUPPORT

22 Seconds average answering speed

96% Customer satisfaction

88% First call resolutions

Post-Deployment Service/Support



CUSTOMER SERVICE

When REALTORS® contact us with questions, concerns, or support needs, our first priority is ensuring that they're connected with someone who is not only equipped to respond to their needs, but also understanding of the urgency behind the request.



IMPLEMENTATION

Lockbox and Showing Service go better together. SentiLock is the only integrated solution that enables REALTORS® to spend more time selling, streamline their tech, and deliver unbelievable client experiences.